## Creating a successful distribution business combining biocontrol and other solutions.

#### Dr. Paul Sopp Technical Director









### Fargro - an overview

- British horticultural distributor and marketing company
- National distribution (sell direct in south-east England)
- Crop protection, growing media, requisites (pots etc.)
- Protected crops, ornamentals, soft & top fruit, vegetables, forestry & amenity
- Provide a one-stop shop for crop protection manufacturers to market, technically support and supply products into our core markets
- Largest biopesticide distributor in the UK
- Partner with Syngenta Bioline for macro-biologicals

• Sales, marketing, technical, storage and logistics



#### Marketing Company for



## Fargro – a true Integrated Pest Management (ICM) solutions provider

**Macro-biologicals** 

**IPM** 

**Biopesticides** 

**Conventional pesticides** 

Innovate, support & service – the key's to success





### Product development & support

- Late stage development
- Registration & label writing
- Launch, training and literature
- User support and post-launch experience





### Late stage development

- Product trials on nursery or farm under commercial conditions
- Focus on application, ease of use and crop safety
- ORETO registered

Understand the product; strengths & weaknesses.







## **Registration & label writing**

- Advise on various aspects of registration working with registration consultants
- Advise on label writing using our knowledge and expertise of the industry



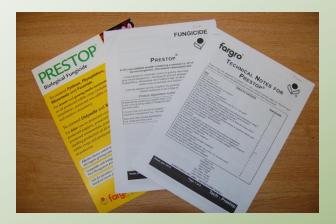
#### Enable the product to be used effectively





### Launch, presentation and literature

- Technical presentation at launch
- Invite influencers, agronomists and technical staff
- Face-to-face training of distributors and agronomists
- Technical information in product literature and detailed
  technical notes





Inform, educate, be honest and realistic





## **Technical support & information**

#### TECHNICAL NOTES FOR MET52<sup>®</sup> GRANULAR BIOINSECTICIDE

These notes are designed to support the main product manual insert on MET52 GRANULAR BIOINSECTICIDE and advise on how to obtain the best possible results.

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- In print
- On website
- Email
- On site
- Press

Inform for effective use



## **User support and post-launch experience**

- Presentations to grower meetings
- Follow up with end-users and agronomists experience
- Manage expectations
- Integration with other control tools & application
- Further trials, following user comments
- Work with partners e.g. HDC, ADAS, researchers and agronomists
- Extend uses both on-label and off-label (EAMU)

Learn and develop effective use





### **Invest in the future**

- Invest in staff absolutely key to success
  - Qualifications
  - Experience
  - Continuous development & training
  - Offer opportunities for new young staff to develop

#### Invest in the future of your business

#### training & development





# Partnerships / industry involvement

- Manufacturers / researchers / advisors / distribution
- Industry organisations;
  - IBMA
  - Agricultural Industries Confederation
  - National Farmers Union
  - Development organisations Horticultural
    Development Company
  - Scientific organisations Association of Applied Biologists, Royal Entomological Society

Achieve more by working together





Understand the product; strengths & weaknesses.

To enable the product to be used effectively

Inform, educate, above all be honest and realistic

Learn and develop effective use

Invest in the future of your business; training & development

Achieve more by working together





### **User support and post-launch experience**

- Innovate, support & service the key's to success
- Always learning
- Once learnt spread the word





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